# PRIVACY POLICY

# §01/ Collection and Use of Information

To improve user experience, I may ask you to provide certain personal data such as email, name, phone number, and address. I use this information to contact you, identify you, and improve my Services. Your data will not be shared or disclosed except as clearly stated in this policy.

## §02/ Access Data

Whenever you visit my website, I automatically collect certain access data ("Log Data"), such as your device's IP address, browser version, pages visited, date and time of visit, and other statistical information.

## §03/ Third Parties

I may engage third parties or individuals to facilitate the provision of my Services, perform tasks related to my Services, and analyze how you use my Services. These third parties may access your personal data only to perform these tasks on my behalf and are obligated not to disclose or use it for other purposes.

### §04/ Security

I value your trust when you provide personal data and take all reasonable measures to protect it using acceptable security practices. However, no method of internet transmission or data storage is completely secure.

## §05/ Links to Other Websites

My website may contain links to other sites. I recommend that you carefully read the privacy policies of those external sites, as I have no control over their content, privacy policies, or practices.

#### §06/ Cookies

My website uses "cookies" to collect information and improve site functionality. You may choose to accept or decline cookies. Declining cookies may limit your ability to use certain parts of the website.

### §07/ Children's Privacy

My Services are not intended for persons under 13 years of age. I do not knowingly collect personal data from children under 13. If I discover that a child under 13 has provided personal data, I will delete it immediately. If you are a parent or guardian and believe that your child has provided me with personal data, please contact me.

## §08/ Payment and Refund Policy

Payments are made electronically based on a concluded Contract. All services I provide are non-refundable. If a client is dissatisfied with the interim results during the project phases, I may choose to waive fees incurred during delivery, and the remaining amount will be refunded to the client.

### §09/ Accessibility Statement

I strive to make my website accessible to all users, including persons with disabilities. I continuously monitor user feedback and improve site functionality to enhance accessibility for everyone. I regularly review the site to identify potential accessibility barriers and make necessary adjustments.

## §10/ Design as Art

I believe web design is a form of creative expression, which means some interface elements may deviate from

standard practices. I am aware that this artistic approach may not always fully comply with strict technical standards. Nevertheless, I make all reasonable efforts to meet key accessibility requirements.

### §11/ Contact

If you have any questions or suggestions regarding my Privacy Policy, please contact me at i@miko.solutions.